

JAARVERSLAG 2024 team VTH

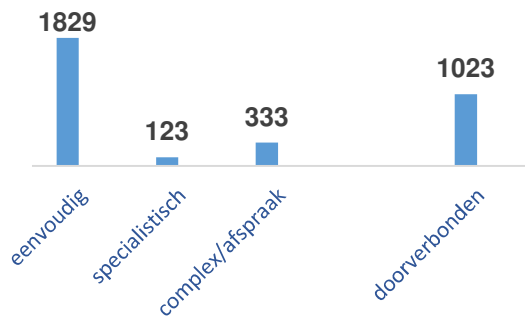
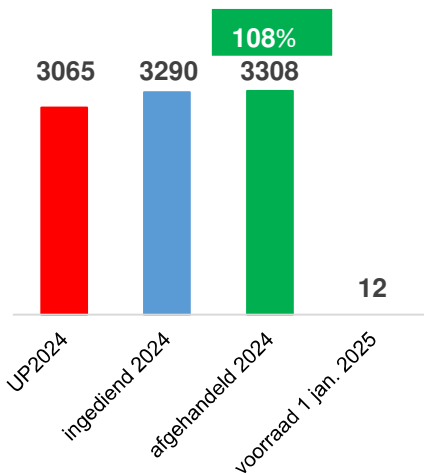


Klantcontacten

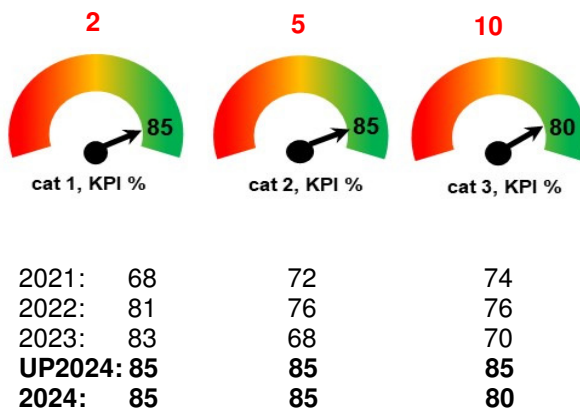


7.6

klanttevredenheid



KPI in werkdagen

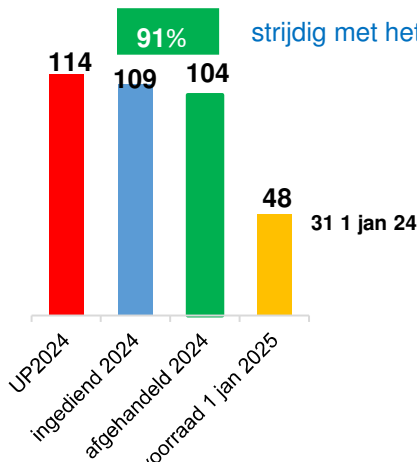


TOP 5

Conceptverzoeken



KPI 56 dagen

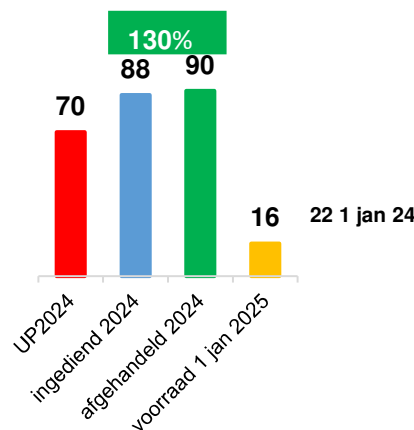


strijdig met het omgevingsplan BOPA

KPI doorlooptijd



niet strijdig met omgevingsplan OPA



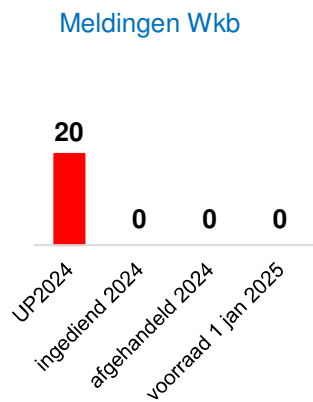
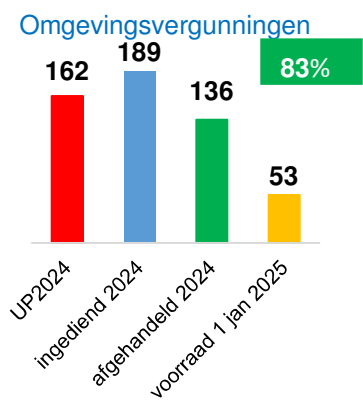
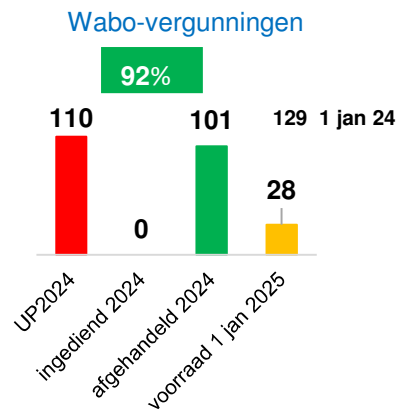
KPI doorlooptijd



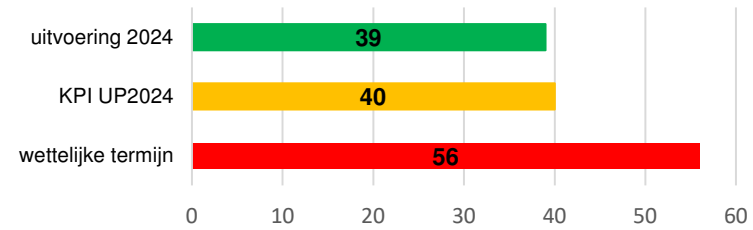
Vergunningen



KPI 56 dagen



KPI behandeltermijn regulier, ontvankelijk, zonder verlengen, in dagen

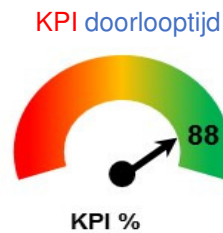


KPI %

2021: 100
2022: 100
2023: 100
Up 2024: 100
2024: 100

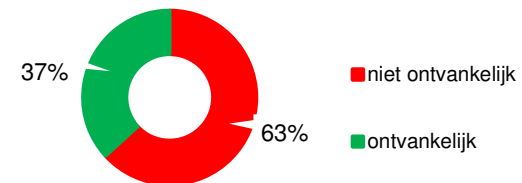


klanttevredenheid

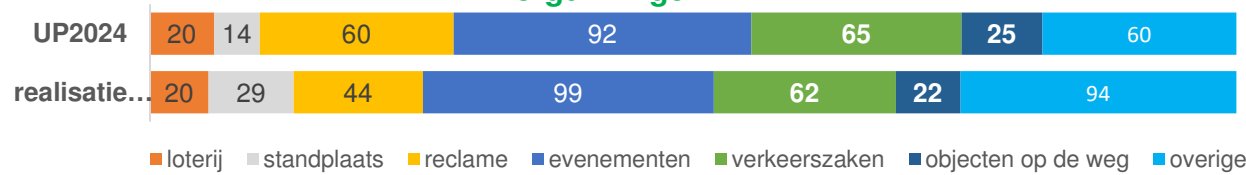


2021: 99
2022: 98
2023: 99
UP 2024: 98
2024: 88

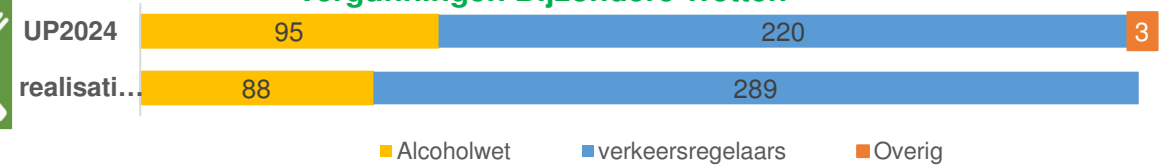
volledigheid aanvragen



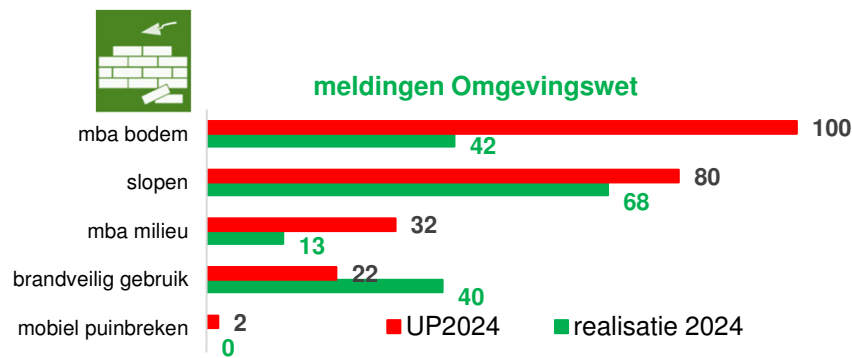
AV-vergunningen



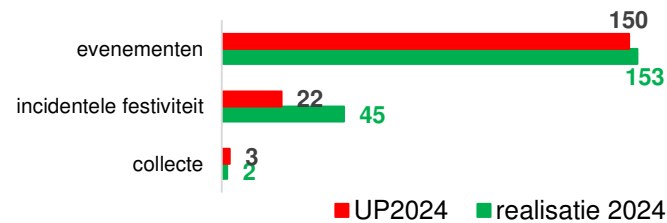
vergunningen Bijzondere Wetten



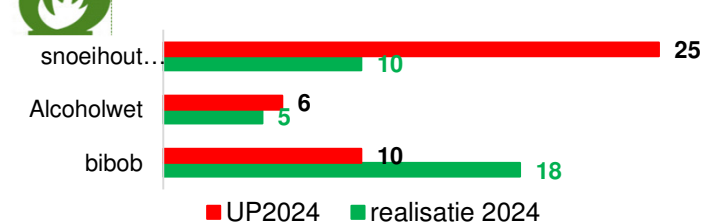
Meldingen



meldingen APV



meldingen bijzondere wetten

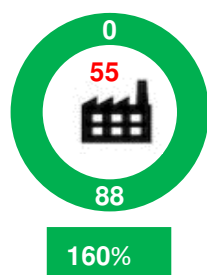


Toezicht WABO en Omgevingswet



periodieke controles

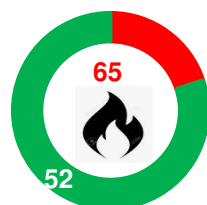
milieu



160%

naleefgedrag 81%
 Top 3 overtredingen
 1 keuring blusmiddelen
 2 bodembeschermde voorziening
 3 indienen melding

brandveiligheid



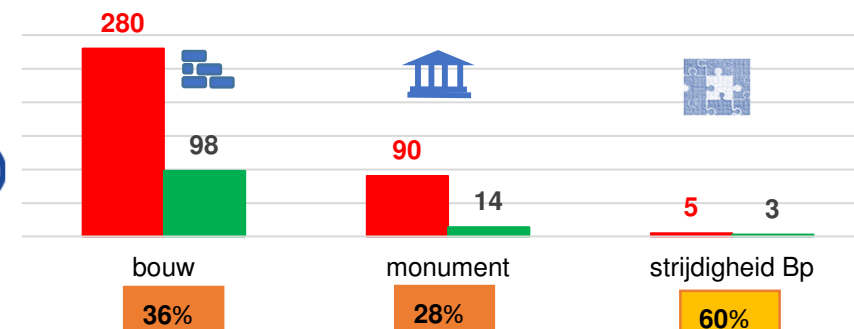
80%

naleefgedrag 10%
 Top 3 overtredingen
 1 brandwerende scheiding
 2 beheer brandmeldinstallatie
 3 controle noodverlichting

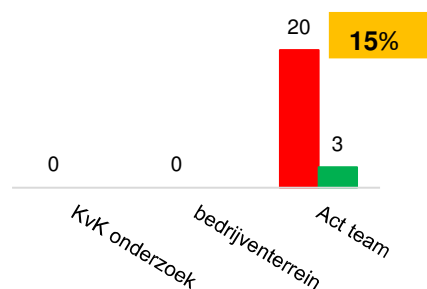
Oplevercontroles



■ Q2



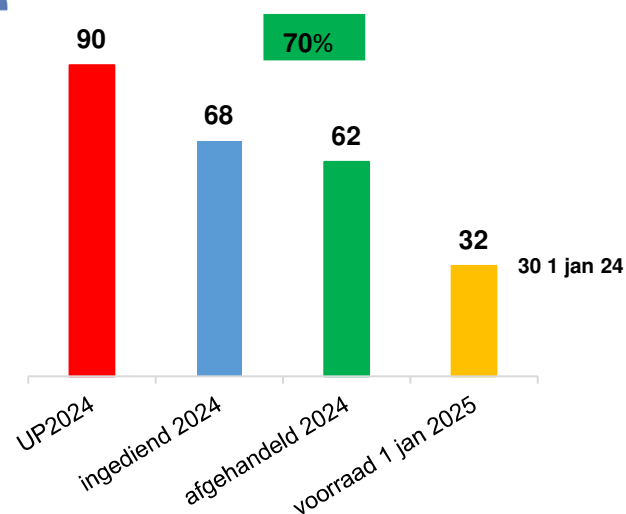
inventariserende controles



■ UP2024 ■ Q3

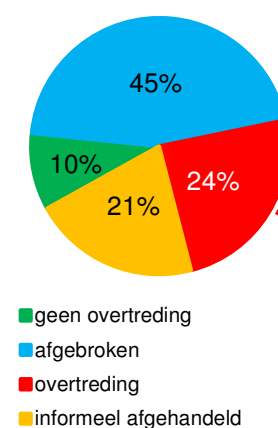


klachtmeldingen Wabo/Omgevingswet

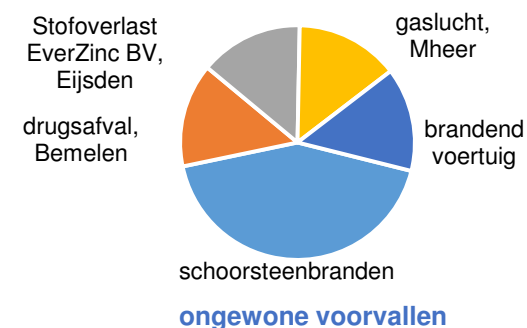
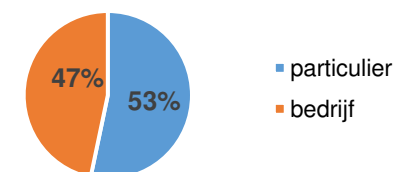


30 1 jan 24

resultaat klachtmeldingen



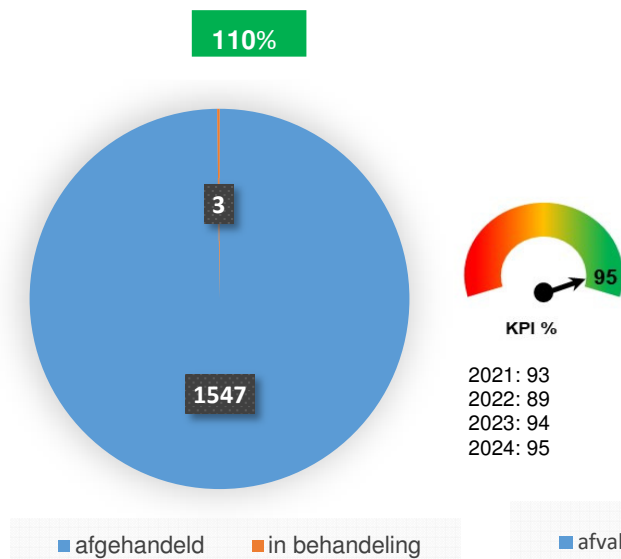
veroorzakers overtredingen 15 zaken





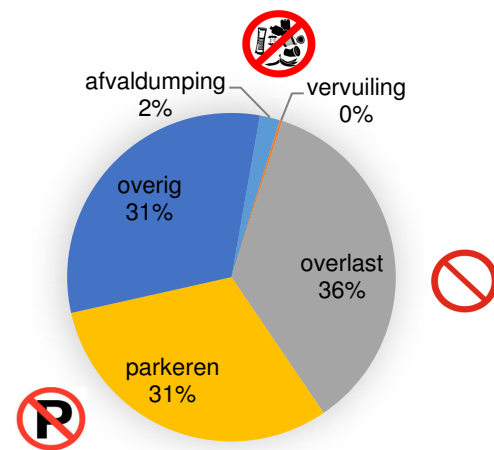
KPI 7 dagen

meldingen openbare ruimte BOA (fixi)



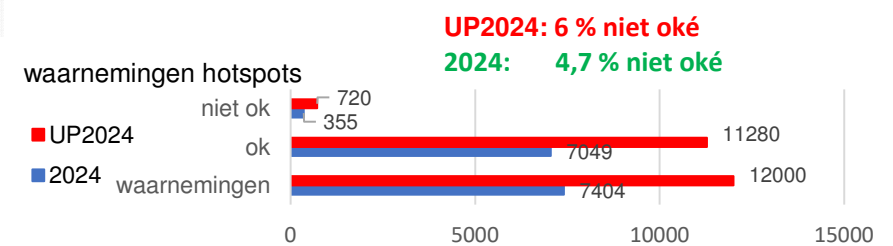
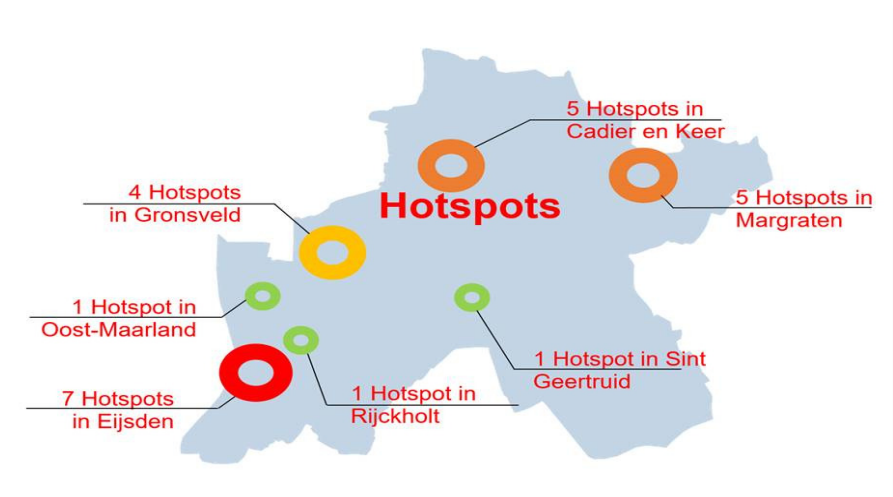
UP2024
afgehandeld 1400
in behandeling 5

TOP 5
meldingen openbare ruimte BOA (fixi)

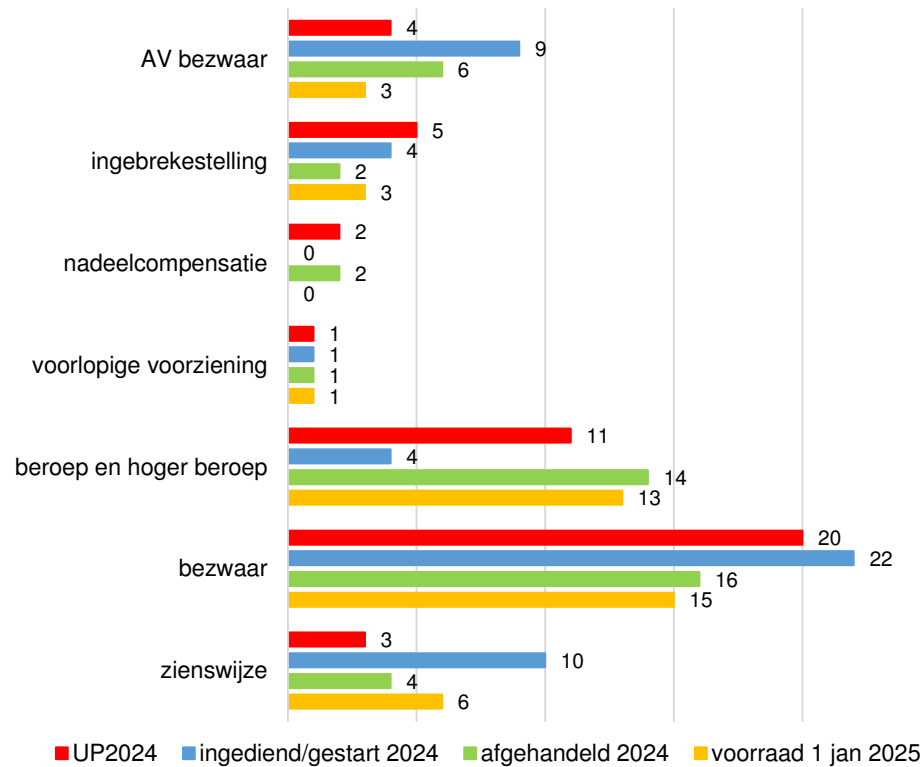


■ afvaldumping ■ vervuiling ■ overlast ■ parkeren ■ overig

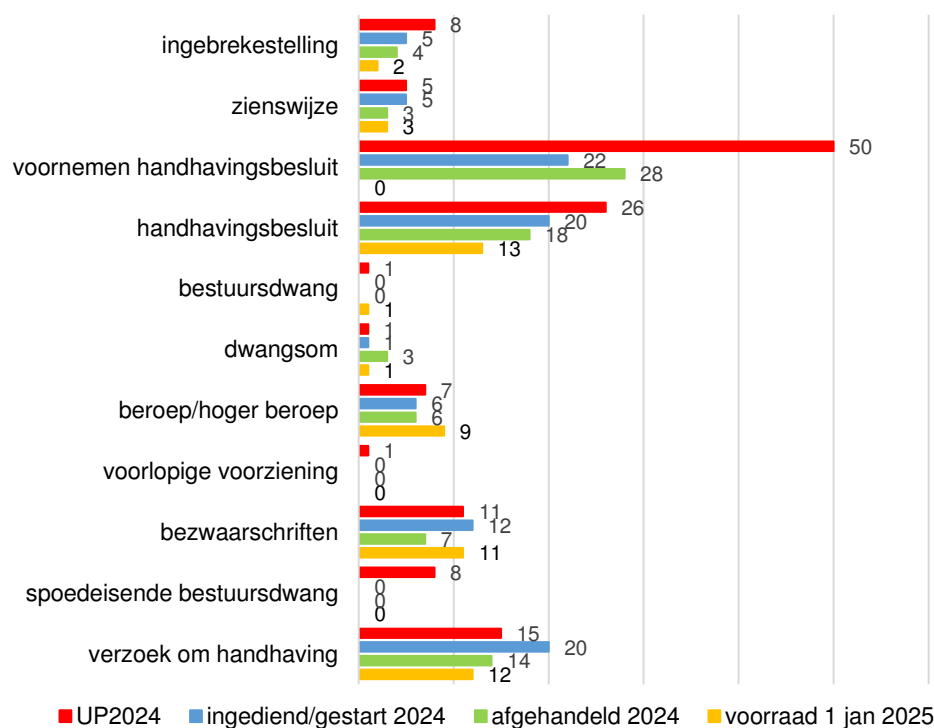
TOP 5 UP2024	
overlast	46%
parkeren	21%
afvaldumping	6%
vervuiling	4%
overig	23%



juridische procedures
vergunningen



bestuursrechtelijke
handhaving



strafrechtelijke handhaving
BOA's

waarschuwingen



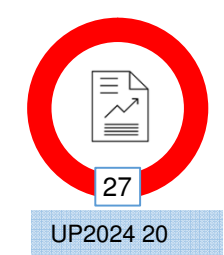
uitgebreid PV



combi pv



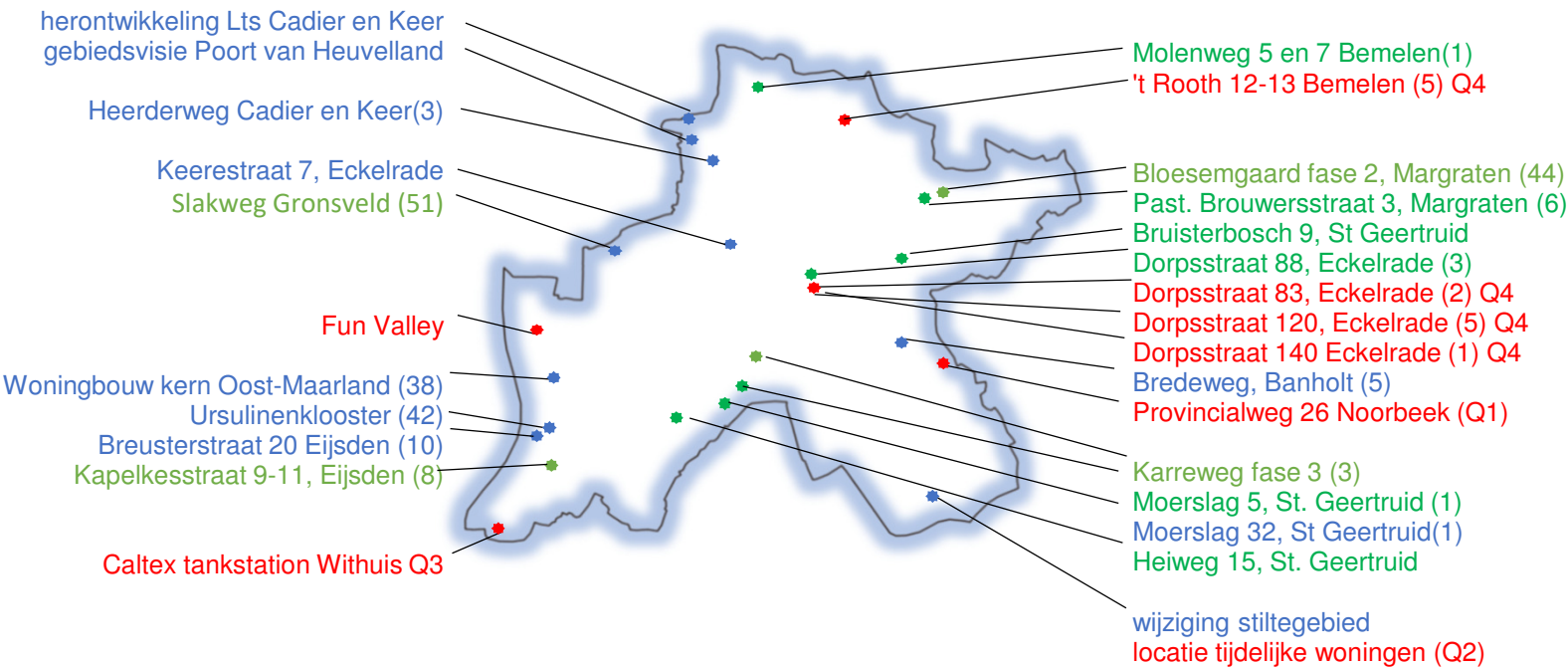
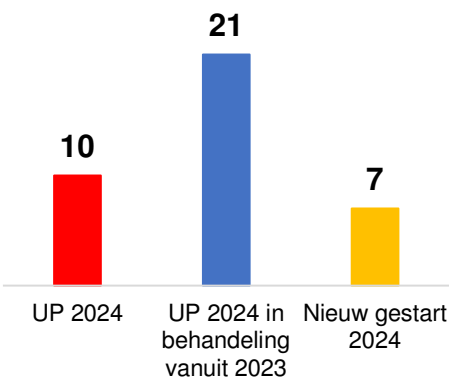
boeterapport



Bestemmings- en Omgevingsplannen



Bestemmings- en Omgevingsplannen



legenda

rood:

in vooroverleg

blauw:

Bp procedure is gestart

l. groen:

in beroep

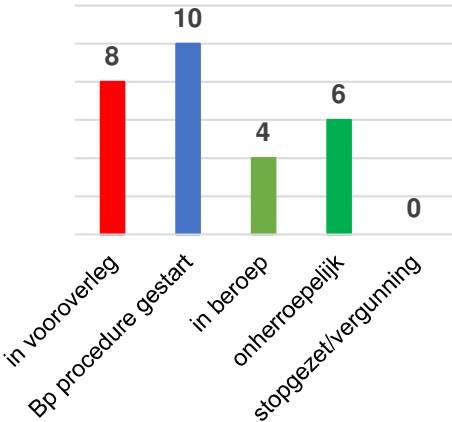
groen :

onherroepelijk

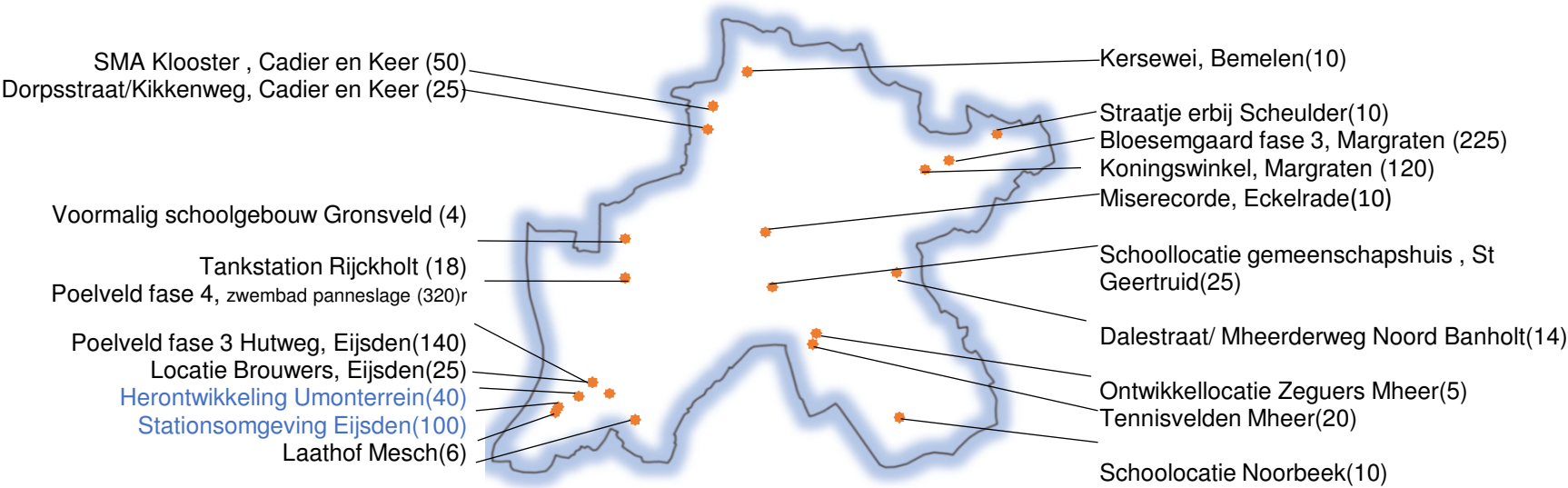
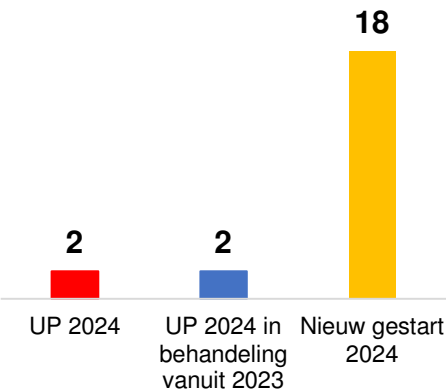
(xx)

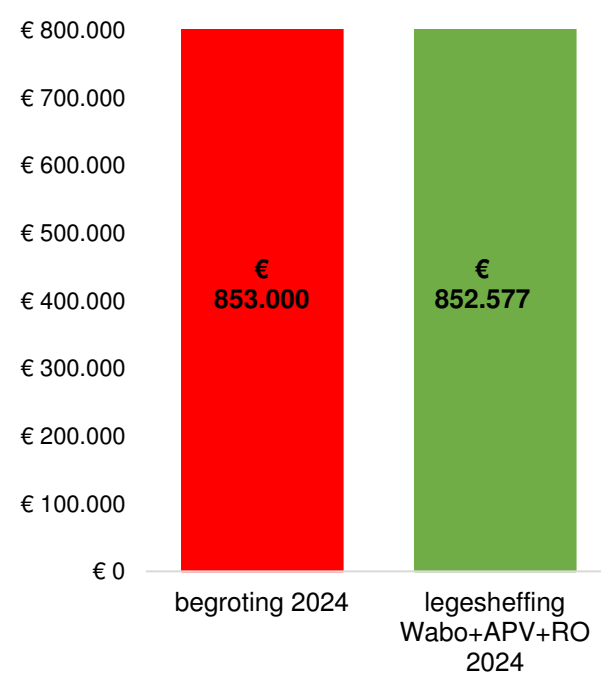
aantal woningen/appartementen

fase behandeling bestemmingsplan/omgevingsplan



prognose woningbouw plan voorbereiding

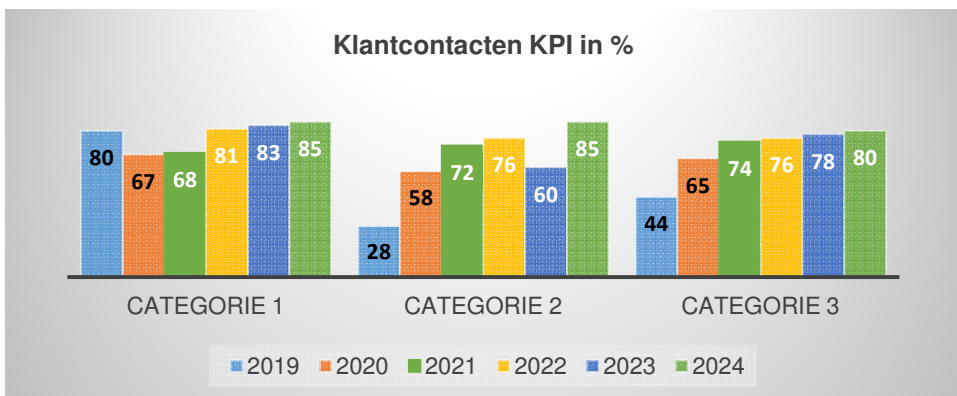
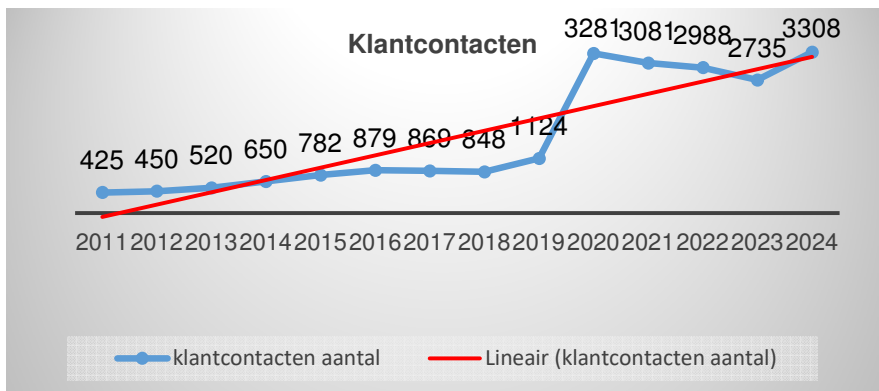


[illegible]

TRENDRAPPORTAGE VTH+



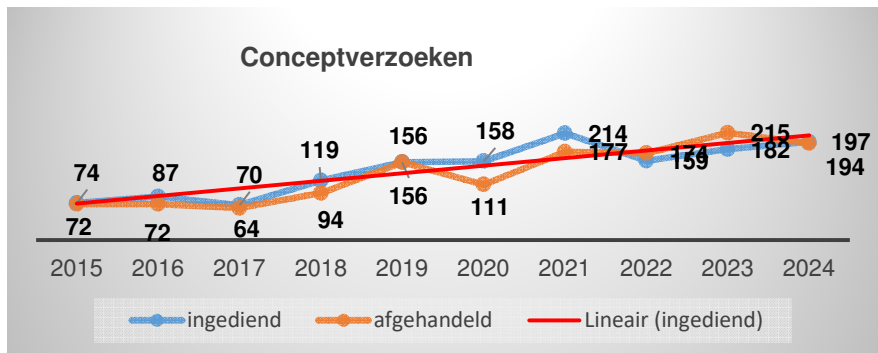
Klantcontacten



Vergunningen



Informele aanvragen



Dichtbij
het LEVEN

