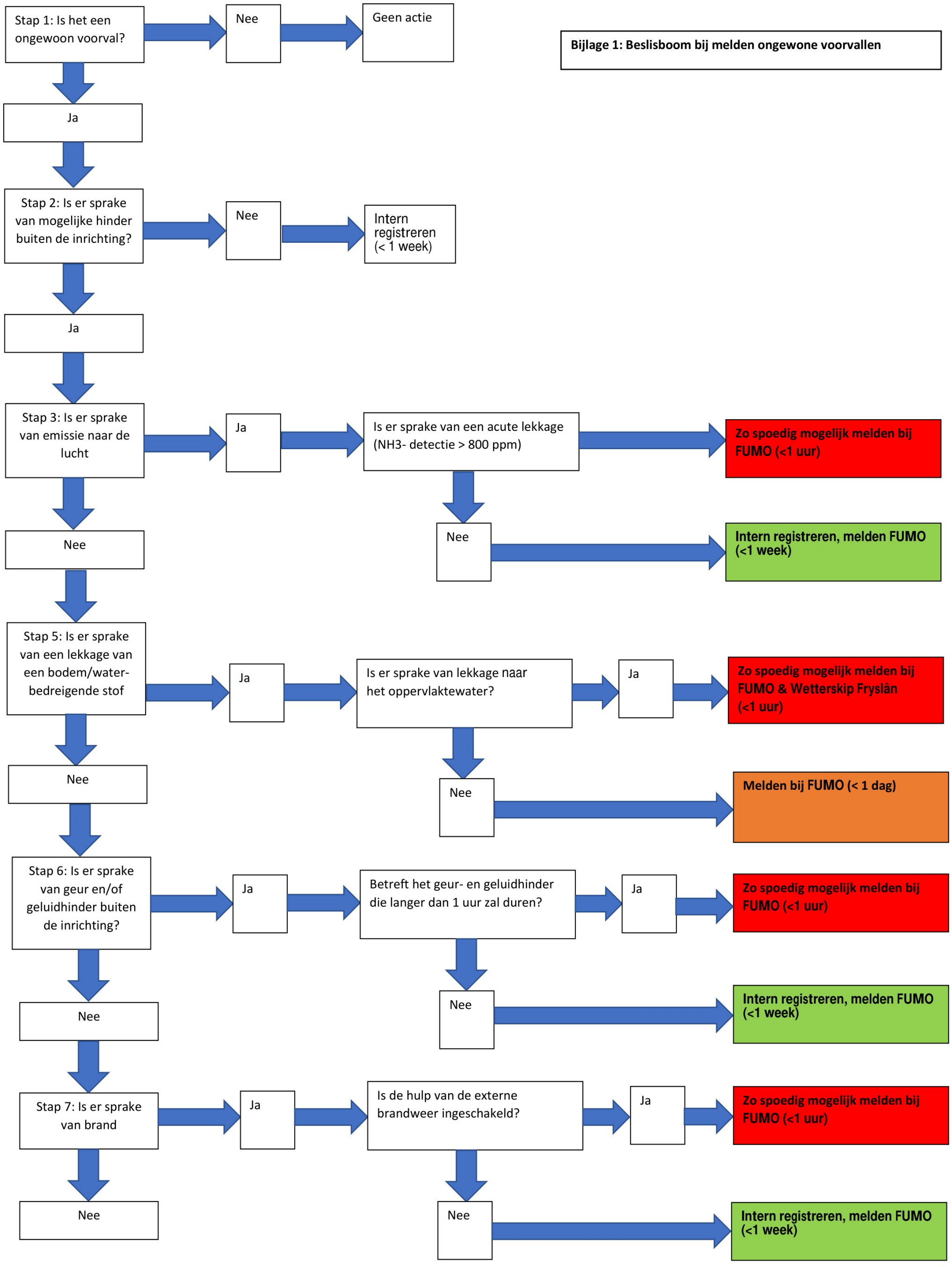Bijlage 1: Beslisboom bij melden ongewone voorvallen